

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 13<sup>th</sup> Nov, 2019

Complainant : Dr. Anupam Adlakha,  
Respondent : Deputy Commissioner,  
South Zone, SDMC  
Grievance No. : PGC/2018/MCD/52

**1. Brief facts of the complaint**

Dr. Anupam Adlakha has filed a grievance in PGC against SDMC for tearing of his detachable fiber sheet, illegal construction in staircase by owner of flat No. 155 and encroachment on public land by owner of Ground Floor flat No. 151, Mandakini Enclave, New Delhi and also illegal encroachment in his premises i.e. Flat No. 153, Mandakini Enclave. There are gross violations by these flat owners who are utilizing the space for commercial purposes also.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened eleven hearings in the matter so far and in the hearing held on 13.11.2019, the following are present:

Complainant : Present  
Respondent : Sh. R. C. Sharma, AE(B)

**3. Relevant facts emerging during the hearing**

3.1 Sh. R. C. Sharma, AE(B), South Zone is present in the hearing and submitted a Status Report stating that  
“ a meeting with the owners of all these three Flats was convened on 10.10.2019, wherein, detailed deliberations were held. They jointly consented that they would arrive at an amicable decision to resolve the grievances at their level and they also expressed their willingness to get the existing construction regularized, if need arises, from the department in accordance with the prevalent

policy of the Department and provisions of the DMC Act. Regarding entry to terrace of Dr. Anupam Adlakha, they agreed to resolve the issues at their level.

So far as action to be taken by the department, necessary Action Taken Report has already been submitted before the PGC.”

3.2 A meeting of all the three Flat owners who have grievances against each other, was convened by the Ex. Engineer at his office on 10.10.2019. All the three neighbours have jointly come to a conclusion that they will resolve their grievances amicably and allow the complainant Dr. Anupam Adlakha access to the terrace by mutual discussions. They have also expressed their willingness that the existing constructions, which are compoundable in nature, will be got regularized from the department as per provisions of the DMC Act.

**4. Recommendations of the PGC :**

For the remaining unauthorized construction, if any, Ex. Engineer Sh. Dev Kumar should take necessary action as per provisions of the DMC Act. Since all the three Flat owners, having grievances against each other, have arrived at an understanding to resolve their grievances amicably, no further action is warranted at the end of the commission.

With these directions, the matter stands closed at the level of the Commission.

(ASHOK KUMAR)  
CHAIRMAN

No. PGC/2018/MCD/52/

Dated :

Copy to:

1. Shri Dev Kumar, Ex. Engineer (B), South Zone, SDMC, Green Park, New Delhi – 110016
2. Dr. Anupam Adlakha